We support the petition to require VRS interoperability because we are frustrated with the different ways to call people.

We are also extremely frustrated with the very long time it takes for a relay operator to answer our call. On numerous occasions, we have waited over an hour just for an operator to contact us.

Also, on very rare occasions when we need to make a VRS call, an interpreter will see who we are and then instantly hang up on us and then put us on que for a different operator to take our call.

Heaven forbid there's an emergency, what do we do? We do not have a working TTY. VRS does not allow us to make any emergency calls. Even if VRS allowed emergency calls, we would have to wait quite a while before our call is answered.

We do not appreciate the challenges/restrictions that is imposed upon us.

Thank you for being fully aware that there is indeed a problem with interoperability. Thank you for your continued and tireless work on smoothing out the wrinkles and see that we all have equality.